

REPAIR FORM TORCHES

In order to enable us to process your order quickly, we ask you to fill out this form **completely** and enclose it with the torch or send it to us by email.

Guarantee: YES (enclose a copy of the delivery note)	NO
MERKLE customer number: _____	Contact person: _____
Company: _____	Reference: _____
ZIP / City: _____	Street: _____
Phone: _____	E-mail: _____
Delivery address if different:	
Company: _____	Contact person: _____
ZIP / City: _____	Street: _____

Welding torch (torch): _____
Date of purchase: _____
Length: _____

Detailed description of the error:

A detailed fault description helps speed up the repair process. Without this information, the cost estimate will be prepared based on time and effort.

Repair release up to **100.00 €** **200.00 €** **300.00 €**
Alternatively **Troubleshooting and cost estimate (42.00 €)**

The amount of 42.00 € includes troubleshooting, handling costs and creating the cost estimate. If you would like a cost estimate, please send us your approval within **10 working days**. After this deadline has passed, the goods will be returned unrepared at your expense.

We hereby confirm that by sending the defective torch, we will cover all costs for repair or replacement, shipping and, if necessary, the preparation of a cost estimate.

City, date

Name

Signature
Company stamp