

REPAIR FORM MACHINES

In order to enable us to process your order quickly, we ask you to fill out this form **completely** and enclose it with the machine or send it to us by email.

| | |
|--|------------------------------|
| Guarantee: YES (enclose a copy of the delivery note) | NO |
| MERKLE customer number: _____ | Contact person: _____ |
| Company: _____ | Reference: _____ |
| ZIP / City: _____ | Street: _____ |
| Phone: _____ | E-mail: _____ |
| Delivery address if different: | |
| Company: _____ | Contact person: _____ |
| ZIP / City: _____ | Street: _____ |

Welding torches, earth cables and gas regulator used with the machine must also be enclosed with the machine.

| | | |
|--------------------------------|------------------------------|---------------------------|
| Machine model: _____ | Serial number: _____ | |
| Date of purchase: _____ | Purchased from: _____ | |
| Welding torch: _____ | Model: _____ | Earth cable: _____ |
| Gas regulator: _____ | Wire: _____ | |

Detailed description of the error:

A detailed fault description helps speed up the repair process. Without this information, the cost estimate will be prepared based on time and effort.

| | |
|---|--------------------------------|
| Gas used: _____ | Wire used: _____ |
| Process: _____ | Welding programm: _____ |
| Settings (energy, correction, etc.): _____ | |
| _____ | |

| | | | |
|----------------------------|--|-----------------|------------------|
| Repair releae up to | 300.00 € | 500.00 € | 1000.00 € |
| Alternatively | Troubleshooting and cost estimate (89.00 €) | | |
| | CO₂ cleaning (49.50 €) - Free for repair approvals 1000.00 € or more | | |

If the selected costs for the repair authorization are exceeded, a cost estimate will be created automatically. The amount of 89.00 € includes troubleshooting, handling costs and creating the cost estimate. If you would like a cost estimate, please send us your approval **within 10 working days**. After this deadline has passed, the goods will be returned unrepared at your expense.

We hereby confirm that by sending the defective machine, we will cover all costs for repair or replacement, shipping and, if necessary, the preparation of a cost estimate.

City, date

Name

Signature
Company stamp